



# Need help?

How to submit a support request

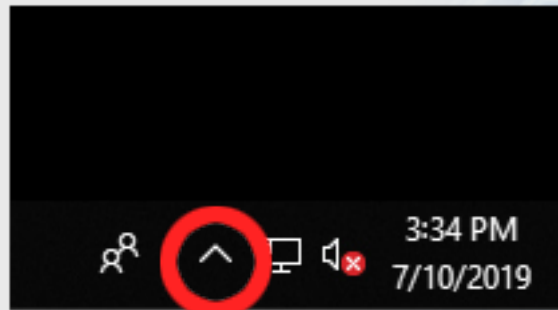
1. Submit requests using the **MobileTek Web Portal**
2. Submit a ticket using the **MobileTek Tray Icon**
3. E-mail us at **support@mobiletekservice.com**
4. Call us at **877-533-9989 option 1**

## How to submit a ticket via the MobileTek Tray Icon

### Step 1:

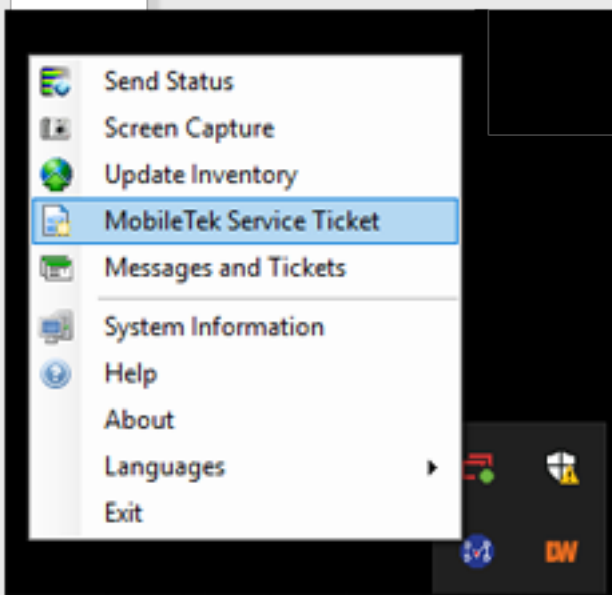


Search for the blue MobileTek Icon in the bottom right hand corner of your task bar. (Top right on Macs)



If you don't see it you may have to click on the "Show Hidden Icons" button.

### Step 2:



Right click the MobileTek icon and select "MobileTek Service Ticket"

### Step 3:

Fill out the ticket with your e-mail, subject, and description.